

Repair order sheet

Please fill in this repair order sheet, print, and send it to together with your seat post to Lupaan. Also attach a copy of your invoice.

Clean your seat post before dispatch, otherwise a cleaning fee of 30,- € will be invoiced.

Select seat post model	<input type="radio"/>	NGS 1
	<input type="radio"/>	NGS 2
	<input type="radio"/>	HO1
Serial number of seat post		
Error description	<input type="radio"/>	Bicycle saddle can be rotated easily
	<input type="radio"/>	Damage of the seat tube, e.g. scratch marks, run-in marks,
	<input type="radio"/>	Seat post does not block
	<input type="radio"/>	Seat post does not extend
	<input type="radio"/>	Height adjustment does not work
	<input type="radio"/>	Seat post has play and wobbles
	<input type="radio"/>	Seat post creaks when riding
	<input type="radio"/>	Other - please describe
Maintenance order for NGS1 (price: 55,-€ excl VAT) or for NGS2 (price: 75,- € excl. VAT)	<input type="radio"/>	yes <input type="radio"/> no
included is: replace seals, grind the piston rod, replace the friction agent of the slip clutch and re-filling with nitrogen		
Cost estimate requested in case of repair outside warranty?	<input type="radio"/>	yes <input type="radio"/> no
Telefon number		
Email		
First name & last name		
Company name & UID no.		
Delivery address		
Invoice address (in case if other than delivery address)		
Customer number		



Send your 8Pins seat post together with this repair order sheet and the invoice of your bike or seat post to:

**Lupaan GmbH
Service team
Kristein 2
A-4470 Enns**